

MAGGIE & CO – Returns Form - Returning Your Goods

1. Please refer to sections A and B below and send this completed form, with your parcel to: Maggie & Co, 7A Strand, Torquay, Devon, TQ1 2AA
2. Please ensure you return the item(s) to us in its original condition* within 10 days of receipt.
3. The parcel is your responsibility until it reaches us. We therefore recommend you send it to us using a delivery service that insures you for the value of the goods, such as Royal Mail's Recorded Delivery.
4. If you have any other queries regarding returns, please email us at: Info@maggieandco.co.uk or telephone our helpline on 01803201771 our helpline is open Monday – Friday's from 9.30 am to 5.30 pm.

A)

First Name:
Second Name:
Address:
Post Code:

B) I want to return an item(s) and require a refund:

Product Code	Quantity	Reason Code	'Other' Details

Reason Code – please enter one of these numbers into the Reason Code box above:

- | | | |
|--------------|-------------------------------|-------------------------------------|
| 1. Too big | 5. Quality is not as expected | 9. Doesn't resemble website picture |
| 2. Too small | 6. Item arrived damaged | 10. Item faulty |
| 3. Too long | 7. Style doesn't suit | 11. Item is not what I ordered |
| 4. Too short | 8. Arrived too late | 12. Other |

* Original condition – items must always be returned to us in original condition. We are unable to accept items returned where there is evidence that the following instructions have not been followed:

Clothing: When trying on clothing please ensure that you are not wearing any fragrance or deodorant that may leave a scent or mark. All items must be returned to us in their original packaging with all original labelling and tickets attached.

Jewellery Avoid contact with perfume, deodorant, hairspray or water. Avoid scratches by storing in non-abrasive box or pouch. Handle with care and do not apply unnecessary force.

This returns policy does not affect your statutory rights.